



LAVENDER ROOMS

HAIR | BEAUTY

HELPING US STAY SAFE & COVID-19 COMPLIANT

BOOKING APPOINTMENTS



Reopening – All registered customers will receive a message as soon as government guidelines allow us to reopen the salon for treatments.



Please book treatments with each therapist/stylist separately – Appointments can only be made with one therapist/stylist at a time, i.e. combined hair and beauty appointments will not be possible.



Online booking will be available – However, the Lavender Rooms reserve the right to adjust these appointments. We will notify you in advance of any necessary changes.

ATTENDING APPOINTMENTS



Arrival – Please arrive at the allocated time for your appointment and wait in your vehicle until you receive a phone call. The salon door will then be unlocked, and you will be welcomed by a member of the team.



Come alone – No guests are allowed. Please do not bring children unless you are accompanying them for their appointment.



Temperature checks – Following government guidelines, we will be checking all client's temperatures at the door. If your temperature is above the regulated guidelines, we reserve the right to refuse entry.



Wash your hands – On entering the salon, you will be asked to wash your hands and apply hand sanitizer (provided) before your treatment commences.



PPE – All clients will be asked to wear a disposable face mask, this will be supplied by the Lavender Rooms.



Only bring essential items – Please try to limit personal possessions to keys and wallet. All items will be placed in a designated holder.

SALON CHANGES

- We will no longer be supplying magazines
- Refreshments will not be provided, except for bottled water
- The toilet facilities will be closed with the exception of hand washing/sanitizing
- Card payments only
- If you wish to purchase any products, please allow us to get these for you from our display. Further viewing of products can be made on our online shop: lavenderroomsshop.co.uk

THERAPIST/STYLIST CHANGES

- All therapist will be wearing disposable gloves and aprons, which will be changed per client
- All therapist will wear masks, and visors for certain treatments (shampoo, facials, massage, facial waxing, lashes, brows etc.)
- Nail stations will have a protective screen
- All services will be carried out with disposable towels
- All staff will have an allocated clean-down time between clients

ADDITIONAL FEE

All customers will incur a temporary Covid-19 fee of £2.00 to £4.00 to cover PPE and sterilizing costs, depending on treatment/PPE required.

*Lavender Rooms
Hestercombe Gardens,
Cheddon Fitzpaine
Taunton,
Somerset*

*Phone 01823 414182
Email lavenderroomssalon@gmail.com*